

# RETURNS FORM

NAME:

EMAIL:

ORDER NUMBER:

PRODUCT NAME	QTY	SIZE	REFUND	REASON CODE	REASON CODES
					<div>1. TOO BIG/TOO SMALL</div> <div>2. FAULTY</div> <div>3. DOESN'T SUIT ME</div> <div>4. WRONG ITEM RECEIVED</div> <div>5. ITEM ARRIVED LATE</div> <div>6. NOT LIKE THE IMAGE</div> <div>7. BAD QUALITY</div>

If you would like to return an item please ensure that it is within 14 days and also

- Items are unworn/unwashed.
- Unfortunately we do not accept returns on jewellery, underwear and swimwear for hygiene reasons.
- All item still have the original tags and packaging and are in a re-sellable condition.
- If shoes, they haven't been worn or shows no sign of it.
- No stains or marks.

THE RAINY DAYS

UNIT 12 C

SHEPPERTON BUSINESS

PARK

GOVETT AVENUE

SHEPPERTON

TW17 8BA

how do i exchange an item?

Due to the nature of our business we do not offer exchanges, however if you would like to swap your item for another size we would advise you to return the item for a refund and place a new order via our website.

www.therainydays.co.uk



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